



**CCI & Behavioral Health Administration (BHA) Check In**  
**Wednesday, September 4, 2024 | 9:00 AM – 10:00 AM**

**Agenda**

- Welcome
- BHA Updates
  - Performance Hub (1 minute)
    - Separate deep dive webinar in process of being scheduled
  - Upcoming Community Conversations (1 minute)
  - 988 (Crisis Hotline) Relaunch (1 minute)
  - Behavioral Health Administrative Service Organizations [BHASO] request for proposals process/status (15 minutes with time for Q&A)
  - Grievance & Complaint process (15 minutes with time for Q&A)
- Discussion Questions for Commissioners – as time allows
  - What do YOU think BHA should focus on during this time?
  - How can I best engage you/your community to support BHA?
  - What are you hearing in your communities about BHA right now?
- Wrap Up / Conclusion

Meeting link

[meet.google.com/wkx-vfiy-kpd](https://meet.google.com/wkx-vfiy-kpd)

Join by phone

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