

State Agency Updates

Colorado Behavioral Health Administration

Colorado Department of Human Services

Colorado Department of Health Care
Policy and Financing

Colorado Department of Early Childhood



Sharing Our Appreciation

The past few years have been tough.

As our county partners, you are the ones on the front lines serving Coloradans, and we value your focus on putting people first.

A huge thank you to county commissioners and your human services directors and staff for the continued, dedicated service you've provided to Coloradans.

Colorado Behavioral Health Administration

Colorado Department of Human Services



Colorado Department of Human Services

County Administered:

Approximately 7,500 county workers across the state

- 4,500+ eligibility workers in the state (shared with HCPF)
- 2,500+ Child Welfare workers across the state
- 450+ APS workers across the state

\$726 million in allocations to counties across Child Welfare, Adult Protective Services, and Economic Security

Coloradans Served:

- 588,000 SNAP Recipients
- 35,000 TANF Recipients
- 17,000 Adult Financial Recipients
- 123,000 Child Support Cases
- 9,000 at-risk adults served by APS
- 35,000 Child Welfare assessments

Colorado Department of Health Care Policy and Financing



Colorado Department of Health Care Policy and Financing (HCPF)

*Colorado's federally-designated single state
Medicaid agency*

State-Supervised, County Administered Eligibility and Enrollment:

- 64 county departments of human/social services
- 11 MA/EAP Enrollment Sites
- 221 Certified Application Assistance Sites
- 30+ Presumptive Eligibility Sites

Approximately 4,500+ eligibility workers in the state (shared with CDHS)

State Supports for Medical Assistance Enrollment by Counties:

- \$103 million in allocations and special funding to counties
 - Earned local share reimbursements through the County Incentives Program
 - Innovation grants through the County Grant Program
- Centralized Mail Processing
- Overflow Processing Center
- NEMT duties shifted from Counties to State

Colorado's Public Health Insurance Safety Net



Health First Colorado
(Colorado's Medicaid Program)



Child Health Plan *Plus*



Buy-In Programs



The Colorado Indigent
Care Program



Long-Term Services and
Supports



Dental Program

HCPF covers:

1.3 million or 1 in every 4 Coloradans

Cover 40%+ of CO births & children

As a health plan, HCPF has:

Processed >**30M** claims annually

100,000+ enrolled care providers

\$16 billion budget, \$5 billion general fund

30% of state General Fund operating funds

Joint CDHS/HCPF SB 22-235/CBMS Update

Colorado Benefits Management System (CBMS)

CBMS is an eligibility system owned by Colorado, managed through a vendor contract with Deloitte, serving:

- Over 17k individuals receiving Adult Financial
 - Almost 7k individuals receiving Behavioral Health services
 - Over 35k individuals receiving Colorado Works
 - Over 588k individuals receiving SNAP
 - And 1.3+ million Coloradans receiving Medicaid
- 4,500 users across the state
 - 7,500 rulesets
 - 700 webpages
 - 30+ different softwares
 - 120 connections to applications (APIs)
 - 250 Amazon Web Services (AWS) servers (the cloud)
 - 17.5 terabytes of data (for reference, 10 Terabytes could hold the entire printed collection of the U.S. Library of Congress)

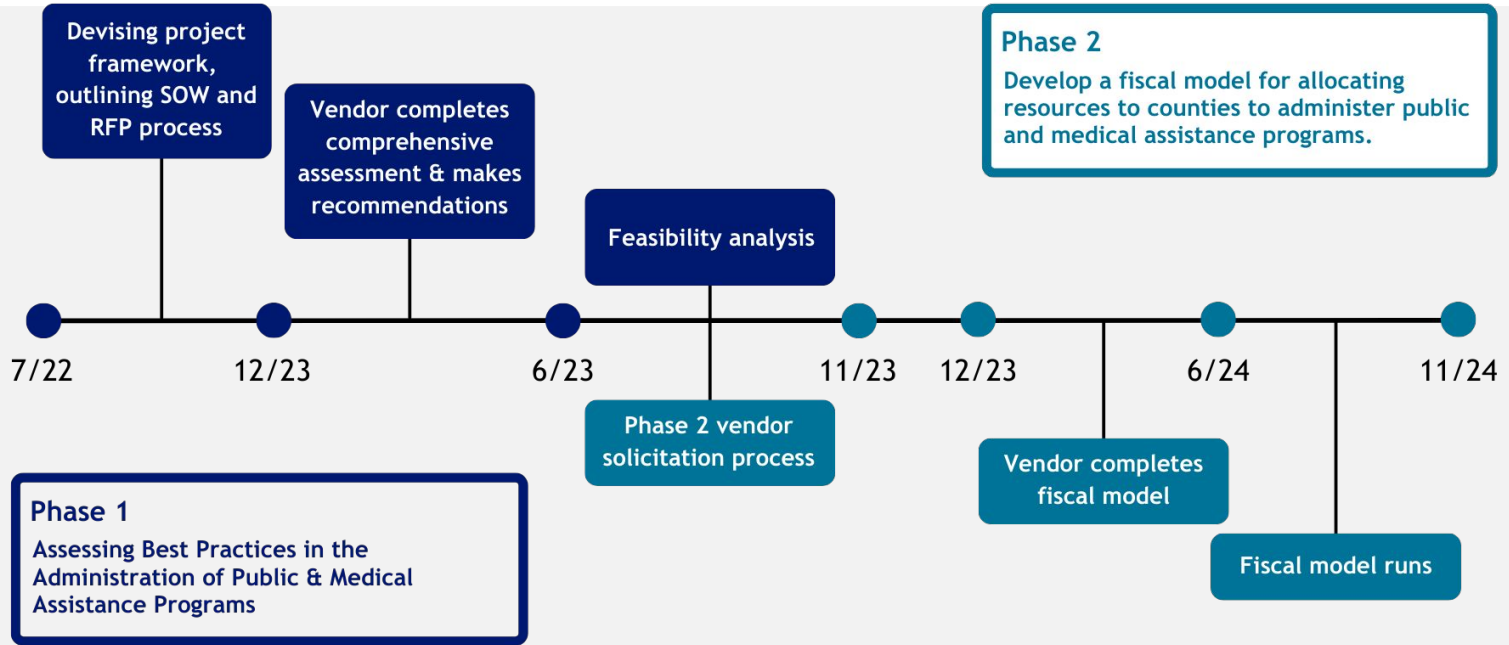
SB22-235 County Administration Of Public Assistance Programs Update

Overview:

SB 22-235 provided funds for CDHS & HCPF to contract with a vendor to complete a comprehensive assessment of the delivery of public and medical assistance programs across Colorado, in collaboration with the counties.

- Recommend strategies to improve the effectiveness and efficiency of program operations in 2022-23 (Phase 1) and;
- Develop a comprehensive, statewide funding model (Phase 2) in 2023-24.

SB22-235 Timeline



SB22-235 Phase I

Recommend strategies to improve the effectiveness and efficiency of program operations

Transformative Recommendation #	Transformative Recommendation
Transformative Recommendation 1	Develop service delivery standards for public and medical assistance programs
Transformative Recommendation 2	Make work accessible and portable
Transformative Recommendation 3	Improve hiring and retention practices
Transformative Recommendation 4	Optimize PEAK
Transformative Recommendation 5	Improve policy documentation and dissemination
Transformative Recommendation 6	Continue with improvements to the current training model

Quick Win #	Quick Win
Quick Win 1	Create opportunities for state and county collaboration
Quick Win 2	Increase communication and collaboration between CDHS and HCPF
Quick Win 3	Align administrative requirements

Items not requiring funding, but improve service delivery and reduce admin burden for counties.

SB22-235 Phase II

Develop a comprehensive, statewide funding model in 2023-24

- To create the Funding Model, CDHS, HCPF and a County Committee selected by the Colorado Human Services Directors Association (CHSDA) guided the work of the selected vendor, North Highland
- **Purpose of the Funding Model:** calculate the **total funding needed** for counties to administer public and medical assistance programs in Colorado.
- Consider an array of factors including workforce, demographic data, administrative workload, business processes, and technological innovations.
- The funding model for the amount resources required for counties to administer public and medical assistance programs is due 6/30/24.
- The information will then be used to run the model, and submit results to General Assembly on 11/1/24.
- Based on the results of the model, the legislature would have this as a decision making tool for county administration funding recommendations.

Colorado Department of Early Childhood





CDEC Vision

All Colorado children, families, and early childhood professionals are valued, healthy and thriving.



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CDEC Mission-Driven Goals

- Goal 1: Expand Access to Early Childhood Services.
- Goal 2: Build a thriving Early Childhood Workforce.
- Goal 3: Strengthen Families.



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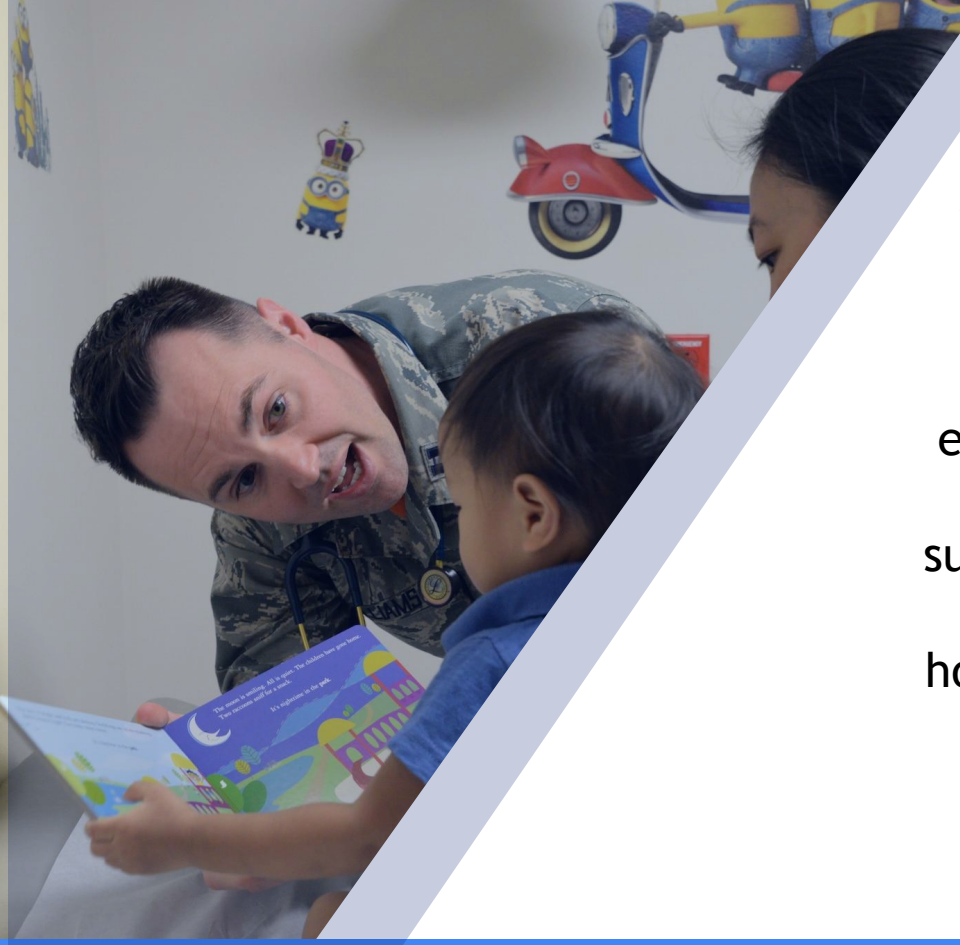


Thanks to a new and improved Colorado Universal Preschool enrollment process for school year 2024-25, families are finding it easier than ever to apply and match to a provider of choice for high-quality preschool.

- **6% increase** in the number of children matched with a provider during the same time frame last year - from 24,743 in 2023, to 26,315 in 2024.
- **17% increase** in the number of children who have registered to participate in Colorado Universal Preschool during the same time frame last year - from **27,036 in 2023** to **32,504 in 2024**.
- **13% more providers** participating in Colorado Universal Preschool this year, families have more choices across providers and provider types through Colorado's innovative mixed-delivery model. As of May 16th, there are 2,068 participating providers - up from the 1,820 who participated in 2023-24.



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What is the Colorado Child Care Assistance Program

The purpose of CCCAP is to provide eligible households with access to high quality, affordable child care that supports healthy child development and school readiness while promoting household self-sufficiency and informed child care choices.



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New CCDF Requirements



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Simplified Application Process § 98.21

Lead Agencies shall establish procedures and policies to ensure parents are not required to unduly disrupt their activity to complete the application or re-determination process, including the use of online forms and other measures, to the extent practicable.

Adjusted 12-Month Eligibility § 98.21

Lead Agencies shall ensure a minimum of 12 months of eligibility for children newly added to a case.

Parent Fees (Copays) § 98.33, §98.45

Parent fees cannot exceed 7% of income, regardless of the number of children in care.

Lead Agencies must provide Consumer Education on parent fees including fee amounts and policies for waiving parent fees.

Provider Payments § 98.45

Lead Agencies shall establish payment practices that reflect generally accepted private-pay payment practices including:

Advanced Enrollment-Based Payments

Payment of Reasonable Registration Fees

Reimbursement for Holidays

Use of Grants and Contracts

Tentative Implementation Timeline

The Department will host a public hearing on June 3, 2024 to gather input on the State Plan.



State Plan Development & Submission
Apr 2024 - July 2024

Rule Revisions
Jul 2024 - Jun 2025



Stakeholders will be engaged to participate in reviewing and drafting the rule revisions.

Feedback will be gathered on the rule by stakeholders and the public.



Public Comment
Aug 2025 - Oct 2025

Rule Promulgation
Nov 2025 - Jan 2026



The County Subcommittee and RAC will be engaged in December 2025.

System changes and training materials will be made during this time.



Rule Implementation
Feb 2026 - Aug 2026



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Thank You.

Questions?

