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## Strategic County Leadership



Vision, Strategy (sometimes management)



Collaboration, Communication, Engagement

## **County Governance Continuum**

More operational

**Commissioner Focus** 

More Strategic

### Stage 1

Commissioners manage and govern (no administrator) – diffuse executive role

### Stage 2

Commissioners serve management roles along with county administrator Stage 3

Commissioners govern, county administrator manages

#### Key challenge:

Strategic thinking, long-term planning

### Key challenge:

Roles and responsibilities clarification Key challenge: "Staying in your lane" – avoiding micromanagement

## **Know Your Lanes**

Interprets Vision and leads execution (Management)

County Administrator

VISION STEWARDS

Board of Commissioners

Sets policy delegates authority (Governance)

Establishes Vision,

goals

rateo

Exercises authority within parameters (Operations)

## Transparency



## Fiduciary Responsibility



**Fiduciary** – noun 1. a person to whom property or power is entrusted for the benefit of another.

## Duty of Foresight



# 3 Types of Plans

- Strategic Plan
- Master/Comprehensive Plan
- Business/Work Plan

## **Outcome-Focused Approach**

"Begin with the end in mind"



The key to strategic thinking, strategic management and strategic leadership

# **Operational vs. Strategic**

Operational Questions: Who What Where When How Strategic Ouestions: Which Why

Strategic decision-making is about analyzing and prioritizing your choices (**which**), then justifying (**why**) you made those choices

# **Strategic Management Process**





"Without data you're just another person with an opinion."

> - W. Edwards Deming, Data Scientist

# **Key Sources of Data**

- Demographics
- Economic Statistics and Trends
- Community Well-Being Measures
- Infrastructure Demand Estimates
- Community Surveys
- Input from County Leaders, Employees

## Purpose of Strategy is Positioning

Anticipate issues and position the county to respond effectively

Develop a competitive edge or differentiator for your county

## **Issues Positioning**

# STEEP Trends

- Social
- Technological
- Economic
- Environmental

Political

### Differentiators

What makes your county special?





## Alignment



## Strategic Plan Alignment

Example - Larimer County

### Goal 1:

Larimer County works collaboratively to ensure adequate public infrastructure is available to support the needs of our growing community.

#### **Objective 1:**

By the end of 2019, a regional transportation task force will establish a prioritized list of regional transportation projects with corresponding cost estimates. The task force, led by Larimer County, will evaluate alternative funding options, and based on community polling, recommend a specific strategy for generating additional locally derived funding for regional transportation projects over the next 20 years. By the end of 2021, establish the funding mechanism and begin implementation of the highest priority projects.

### Key Elements:

- Desired Outcomes
- Owners
- Timeframes

### -Goal 1

Commissioner Liaison Tom Donnelly

Goal Steward

**Objective Leaders** 

Objective #1: Mark Peterson Objective #2: Stephen Gillette Objective #3: Kohl Parrott Objective #4: Eric Tracy

Goal 3

Commissioner Liaison Steve Johnson Goal Steward Bridget Paris Objective Leaders Objective #1: Ken Cooper Objective #2: Christine Kuehnast

Objective #3: Tina Harris Objective #4: Paban Sarma Objective #5: Shelley Bayard de Volo

### Goal 2

Commissioner Liaison John Kefalas

STRA TEGI C PLAN TEA M

**Goal Steward** 

Heather O'Hayre

#### **Objective Leaders**

Objective #1: Kelsey Lyon Objective #2: Katie O'Donnell Objective #3: Robin Carrier Objective #4: Jennifer Fairman

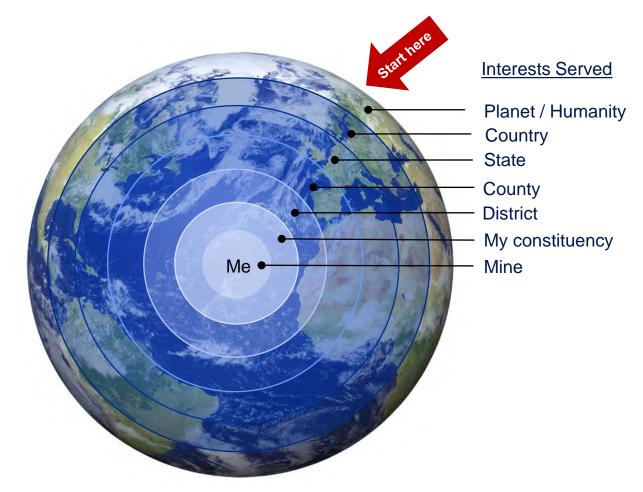
### Dashboard – performance management

XYZ County					Target Met Near Target Needs Attention		Performance Improving Performance Stable Performance Declining			
ourts				De	evelopment Service	s				
	Current	Target	Trend				Current	Target		Trend
Public Defense			In the second se	1	Planning				0	<u></u>
Offender Compliance			♦ 2000		Building				۵	<b>***</b>
Case Processing Time			A		Economic Development				$\Delta$	<b></b>
Budget			0 -		Interdepartmental Commun	nication			٩	$\wedge$
Staff			♦ 🚟		Budget				$\Delta$	2
					Staff				٥	$\wedge$
inance, Utilities				Fi	re/Emergency Medi	cal Service	S			
	Current	Target	Trend				Current	Target		Trend
Budget Performance					Responding to Calls				0	-
Public Information					Staff Training				0	<u></u>
Collection Efficiency					Public Education				$\triangle$	-
Utility Contracts			• 🚟	1	Structural Safety				$\diamond$	
Budget			♦ ====		Budget				$\Delta$	2
Staff			▲ 🚟	1	Staff				$\diamond$	2
					Equipment				0	<b></b>
arks, Recreation & Com	munity Services			Po	olice					
	Current	Target	Trend				Current	Target		Trend
Facilities			♦ ###		Crime Rates				0	-
Programs			♦ 🚟	100	Responding to Calls	-			$\Delta$	2
Community Use 🛆 🚟					Staffing					$\wedge$
Budget			0 2		Public Education				۲	<b></b>
Staff				1	Budget				0	<b></b>
					Staff				$\triangle$	<b></b>
					Equipment				0	A

## **Strategy-Driven Policy-Making**



### Lead from the Widest Circle First



# Thank you!

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