







# WHAT IF THE FIRST IMPRESSION WAS THE ONLY IMPRESSION?

## **EXAMPLE 1**

- Young man went into the military and served during the war, instead of getting promoted for his service he was demoted.
- Started several businesses, which failed.
- Went bankrupt twice.

## **EXAMPLE 2**

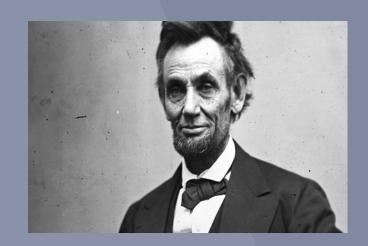
- Struggling single mom.
- Suffered from severe depression.
- Welfare recipient.

## **EXAMPLE 3**

- Rejected from one college.
- Dropped out of another college he managed to get into.
- Didn't finish his BA degree until 35 years later.



## YOU'D MISS THE BIG-PICTURE STORY



ABRAHAM LINCOLN

Lawyer, statesman and 16<sup>th</sup> President of the United States and abolished slavery.



J. K. ROWLING

Author of the Harry Potter series of books; sold at least 500 million copies.



STEVE SPIELBERG

Blockbuster
director of films
such as E.T.,
Indiana Jones,
Jurassic Park, and
more.



# YOUR AGENCY IS A BOOK

The work your agency does are the book's chapters:

- project
- awards
- deadlines
- accomplishments





# SO, LET'S GET STARTED TELLING YOUR STORY

- What is a story
- Establishing a consistent line of communication and information with the public.





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## **BUILDING RELATIONSHIPS**

## **DEPARTMENTS/EMPLOYEES**

Find your news

Community service

Reminders, deadlines, public notices

Efficiencies

Honors or awards

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**TECHNOLOGY** 

Email

Websites

Social Media

Newsletters

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DE	EPA	RTM	ENTS	/EM	IPLOY	<b>YEES</b>
				/		

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#### **TECHNOLOGY**

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#### RESIDENTS

Survey residents

Share information you have that helps them in their daily lives

Celebrate community

Community Partners



## **MEDIA**

There are good and not so good reporters, just like there are good and not so good people in any profession. However, they have a job to do just like you do. Working with them is always better than working against them.





# THERE IS A DIFFERENCE BETWEEN NOT LIKING A STORY AND STORY THAT IS FACTUALLY WRONG

FACTUALLY CORRECT = GOOD STORY. EVEN IF YOU DON'T LIKE IT.

MEDIA DOESN'T HAVE TO REPORT FAVORABLY, JUST FACTUALLY.





# COVID AIN'T GOT NOTHIN' ON THIS

Mine your stories; projects people want know about

Find your message, your key points

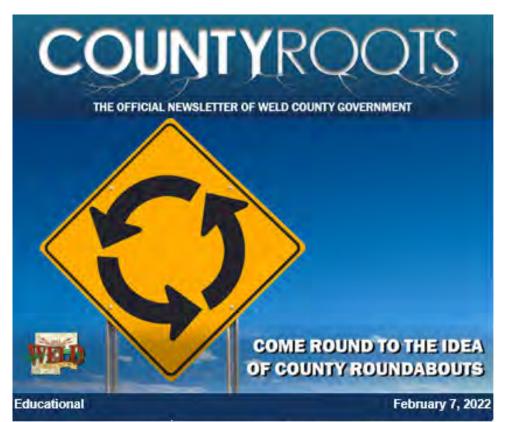
Know your tools; know how to use them

Know your audience, who are they and how they receive information

Each story you tell has a different communication strategy...but your communication foundation (the goals, the tools, the approach) is the same







I don't like roundabouts. Perhaps more accurately, I don't do roundabouts.

If I approach one unexpectedly, the nerves in my stomach cause my head to look frantically for a side street, or yes, parking lot to cut through to avoid taking it. If GPS directions forecast me taking one, I can't hit the "alternate route" button quickly



enough - extra travel time never factors into the decision - and if there's no way to avoid one, I seriously consider if I really need to travel to my end destination. In the off chance I am forced to go through one, get ready for a heavy dose of complaining followed by my continual championing of the more traditional traffic control methods like the stoolight and stoo sign.



#### Date 05/09/22

#### What to look for as construction continues

Last week's activities on the 35th Ave. and O St. roundabout project were limited as overnight rainsforms forced crews from IHC Scott to let the ground dry out before continuing work

With the goal of having the roundabout complete and open by mid-August, here's some of the things that will be happening in the coming months

This month - Beyond trucks continuing to import dirt, storm pipe installations will begin, and utility line relocations will continue. The concrete batch plant is also expected to be erected by the end of the month

June - Crews will work on storm pipes and structure installations as well as placing base course material. Crews are also aiming to start laying concrete in June. These activities will kick off the second phase of the project and require a 45-day closure of the entire intersection to complete the project. The earliest expected date for the closure is June 20, although that can change depending on construction progress. More information will be made available as the closure date nears.

July - During the 45-day closure, crews will be completing tie-in work, asphalt and concrete paving, and pond and shoulder work. Streetlights will also be installed to improve visibility for those traveling through the roundabout at night.

#### Concrete batch plant parts coming this week

A big feature of this roundabout is the fact the road surface will be made of concrete. This enables the driving surface to hold up better against heavy machinery and truck traffic as concrete lanes can last up to 30 years without the

The batch plant will be erected on concrete slabs which crews have already placed onsite. Parts for the batch plant will be brought into the work zone this week, and the plant is anticipated to be erected and making concrete by the end of this month.



An aenal view of the concrete slabs that will serve as the base for the batch plant. (Photo courtesy of IHC Scott)



Want more updates on the 35th Ave. and O St. roundabout? Get them sent directly to you by







weldgov @ @weldgov - Mar 28

The first phase of the 35th Ave/O St roundabout project moved forward Monday with approval from the BOCC Commissioners to close the northbound lane of 35th Ave. north of O St. to WCR 66 (AA St.). Read more about the project by clicking on the news tab at weldgov.com.





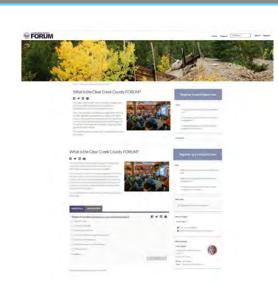


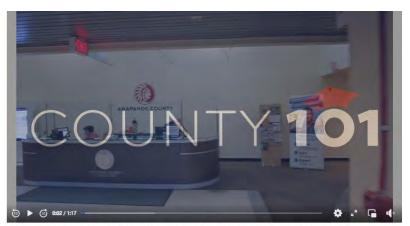










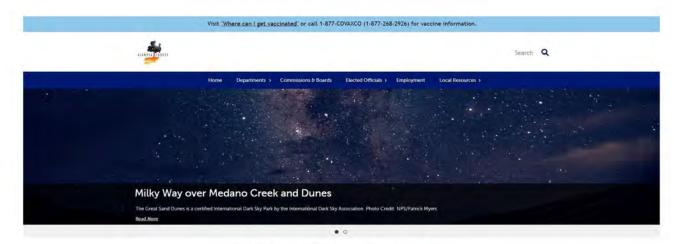


By now you're aware that Arapahoe County is run by a board of commissioners, but you may still be wondering exactly what commissioners do. As part of our County...



⚠ Like ☐ Comment 🖨 Share

3 - 161 Views



#### **Welcome to Alamosa County!**

Our thriving community is home to over 15,000 residents. Alamosa is the commercial hub of the San Luis Valley and the gateway to the Great Sand Dunes National Park and Preserve.

Equipped with prime agricultural land, innovative businesses in energy, industry, cultural heritage, and transportation, Alamosa County residents and visitors also enjoy access to some of Colorado's best willderness and outdoor recreation. Our climate is perfect for the agricultural production of barley, potatoes, alfalfa, and with 350+ days of sunshine a year, we are one of the most productive locations for solar power plants in the U.S.

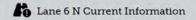
We are in a Stage 1 Fire Ban until further notice. Started at 8:00 am May 9th.

#### Lane 6 North Construction

#### Summer Route Closure of Lane 6 N between Mosca and Great Sand Dunes NPP begins May 15, 2022

The project will impact traffic on Lane 6 between CO Hwy 17 and CO Hwy 150 and eliminate through access beginning May 15 and continuing to September 1, 2022. The project is divided into East and West Sections and each section will experience full closure of both lanes 24 hours per day as noted below. During this period, visitors to the Great Sand Dunes National Park and Preserve should avoid Lane 6 and instead detour south to US Hwy 160. The road will be completely open, 24 hours, from May 27 - June 5 to provide access for travelers accessing the national park unit and other public lands before, during and after the Memorial Day weekend.

Partial route access will only be as far as the San Luis Lakes State Wildlife Area (an 8-mile stretch of the road) for travelers accessing the SWA and only accessible for local access. Local access is defined as local private property owners living along Lane 6 and federal property owners (areas not publicly accessible, administrative use only). All users (travelers and local access) accessing any portions of Lane 6 should expect delays up to 30 minutes.





# HOW DO YOU GET STARTED OR 'UP' YOUR COMMUNICATIONS GAME?

• One bite at a time

• Be consistent with your cadence, whatever that may be

• Let people know where you are putting information



